
Profile

Strategic and results-driven professional with expertise in disruption strategies, conflict resolution, and organizational transformation across corporate, government, and community environments. Skilled in risk assessment (TACCP), behavioural and cultural analysis, and leadership coaching, driving collaborative cultures, ethical decision-making, and sustainable change.

Proven track record in compliance, crisis management, and CSR initiatives while mitigating operational, organisational, and cultural risk. Adept at designing programmes that enhance psychological safety, strengthen resilience, and support long-term strategic and ethical objectives for teams and organisations.

Core Skills

Organisational Development & Change

- Organisational Development
- Change Management
- Cultural Transformation
- Stakeholder Engagement

Conflict, Behaviour & Leadership

- Conflict Resolution & Mediation
- Behavioural & Psychological Analysis
- Leadership Coaching & Executive Development

Risk, Security & Compliance

- Risk Assessment & Crisis Management (TACCP)
- Corporate Governance & Regulatory Compliance
- Operational & Cultural Risk Mitigation

Corporate & Social Strategy

- CSR & Sustainability Strategy
- Ethical Leadership & Decision-Making

Professional Experience

Consulting & Advisory

Complex Social Dynamics Consultant

Independent | UK, Europe, US | 2000 – Present

- Advise governments, corporations, and communities on behavioural risk, conflict resolution, and organizational transformation.
- Diagnose root causes of unethical behaviour, toxic cultural loops, and high-risk operational dynamics using disruption-cycle intelligence.
- Implement corrective strategies to enhance ethical leadership, employee engagement, and operational resilience.

Key Skills: Conflict & Behavioural Analysis | Organisational Transformation | Risk Mitigation | Ethical Leadership | Stakeholder Advisory

Director General

Mr Eds Shed Ltd | UK | 2017 – Present

- Founded a philanthropic initiative addressing maladaptive behaviours and internal conflict through trauma-informed practices and disruption-cycle methodologies.
- Developed psychoeducational programs, delivered individual and group support, and promoted emotional regulation and personal resilience.
- Monitored outcomes, refined interventions, and advocated for mental health awareness, reducing stigma through evidence-based practices.

Key Skills: Trauma-Informed Practice | Behaviour Change | Emotional Resilience Coaching | Programme Design | Mental Health Advocacy

Events Management & Client Relations

Luxury Event Director

HON Group Ltd | Chelsea, UK | 2015–2016

- Led bespoke events for HNW/UHNW clients, ensuring seamless operations and proactive conflict resolution.
- Managed complex stakeholder relationships, international expansion, and high-profile guest experiences.

Key Skills: Event Leadership | High-Profile Client Management | Conflict Resolution | Brand & Reputation Management | Compliance Awareness

Events Partner & Creative Director

FKP & TG Productions | Manchester, UK | 2014–2015

- Oversaw event operations, creative direction, and logistics for high-profile events.
- Applied mediation and conflict resolution strategies to coordinate multiple stakeholders.

Key Skills: Event Production & Logistics | Stakeholder Coordination | Mediation | Contract & Venue Management | Operational Planning

Security & Risk Management

Security & Fire Manager

Allied Bakeries & Milling | UK | 2017–2021

- Applied TACCP to safeguard production sites from contamination, sabotage, and agroterrorism.
- Designed and implemented risk assessment frameworks, emergency plans, and staff training programs to front line management levels, improving operational resilience.
- Consulted on ESG compliance, risk mitigation, and crisis management across manufacturing and distribution networks.
- Co-Chair to Food Defence Committee

Key Skills: TACCP & Threat Analysis | Crisis & Emergency Planning | Operational Leadership | ESG & Compliance | Incident Prevention

Site Security Manager / Contracts Manager

New Look Retailers | UK | 2014–2017

- Managed security across multiple distribution centres, overseeing frontline teams through 4 supervisor (732 hours, 24/7), business continuity planning, and TUPE transfers.
- Directed operational teams, resolving personnel disputes, and implementing counter-terrorism measures.
- Produced KPI reports for senior management, tracking performance, incident resolution, and compliance.

Key Skills: Security Operations | Business Continuity Planning | Risk Assessment | TUPE & Workforce Integration | KPI Reporting

Academic Leadership & Programme Management

Course Manager, Lecturer & Super Tutor

NSCG / Reaseheath College | UK | 2022–2023

- Managed Level 2 & 3 Applied Criminology, Protective, and Uniformed Services programs for 300+ learners.
- Delivered curriculum, assessments, pastoral care, and UCAS processes (achieving 100% firm offers for Level 3 students).
- Integrated safeguarding, risk assessment, and conflict management strategies across teaching teams.

Key Skills: Academic Leadership | Safeguarding | Curriculum & Assessment Management | Student Support | Systems Integration

Teaching Fellow

University of Leeds | UK | 2011–2014

- Delivered seminars in Globalisation, Sociology of Consumerism, and Terrorism Studies across Levels 5–7.
- Assessed examinations, provided mentorship, and applied research-led approaches to teaching complex sociological concepts.

Key Skills: Research-Led Teaching | Curriculum Delivery | Academic Mentorship | Assessment & Quality Assurance | Risk & Security Studies

Senior Lecturer & Programme Lead

Staffordshire University / Stoke-on-Trent College | UK | 2000–2011

- Led Public Services, Sociology, and Psychology programs, managing 14 staff, curriculum, assessment, and SAR compliance.
- Embedded conflict awareness and behavioural analysis in teaching and operational oversight.

Key Skills: Programme Leadership | Behavioural Insight | Emergency Planning | Equality, Diversity & Inclusion | Curriculum Development

Education

- PhD Critical Theory (To Upgrade) | University of Leeds | 2011-2013
Thesis: Mimetic Violence & Disruption Strategies in Self
 - MA Social & Critical Theory – Staffordshire University | 1998-2003
Thesis: Disrupting Mimetic Violence in Social Systems against Marginalised Groups
 - PGCE (FE, HE, Adult) | Manchester Metropolitan University | 2005-2007
 - PG Certificate in Research Methods | Staffordshire University | 2007-2008
 - BA(Hons) Sociology & Cultural Studies – Staffordshire University | 1995-1998
Dissertation: Exploring Binary Dialectics and Power in Social Organisations
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Professional Training & Certifications

- TACCP (Threat & Hazard Analysis Critical Control Point) | RQA | 2019
 - Mental Health Awareness | TQUK | 2023
 - Safeguarding FE & Training | ETF | 2022
 - Equality & Diversity | ACAS | 2022
 - PREVENT | HM Government | 2022
 - Additional training: Dialectical Behaviour Therapy, Ethical Care & Restraint, Emergency Planning
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Professional Recognition

Fellowship, Institute of Learning (IfL), 2007

References

Available on request

Keywords / ATS Search Terms:

Conflict Resolution • Organisational Development • Behavioural Analysis • TACCP • Risk Management • Crisis Management • Leadership Development • Cultural Transformation • Governance • Compliance • CSR • Mediation • Stakeholder Engagement • Emergency Planning • Academic Leadership • Security Operations • Change Management • Trauma-Informed Practice